

How long is the warranty period for Huawei s energy storage products





Overview

Huawei commercial and industrial energy storage systems have a two-year basic warranty by default. When does Huawei warranty start?

The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3. The warranty type of a product may vary in different countries, please consult your local service sales representatives for more information. 4.

What does Huawei's warranty cover?

Huawei's warranty policy covers its products that are free from any design, material, and workmanship defect. The warranty period starts from the moment Huawei issues the purchase receipt. If you notice such a flaw on your item during the warranty period, you should file a warranty claim.

What is the warranty on a non-Huawei product?

1. This warranty does not apply to any non-Huawei products (third party hardware or software), consumables, accessories and mechanical parts. 2. The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3.

What is the warranty period for independent parts?

a) The service start date of Independent Parts is the shipment date from Huawei, and the warranty period for Independent Parts of Storage distribution products is one year, and the warranty period for Independent Parts of other products is 90 days. The Warranty Type is the same as that of the corresponding product.

What is Huawei call-home system?

Huawei Call-Home System monitors hardware alarms from customer's storage



devices in 24*7 mode. Once a device alarm is generated, Call-Home System automatically reports it to Huawei technical support center.

What is the warranty period for software-defined camera (SDC) products?

The warranty period for Software-Defined Camera (SDC) products (X, M, C and D series) is adjusted to three years.



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How long is the warranty period for Huawei s energy storage ...

How long is the warranty period for Huawei s energy storage lithium battery All batteries gradually self-discharge even when in storage. A Lithium Ion battery will self-discharge 5% in the first 24 ...

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[Smart String Energy Storage System Product Warranty ...](#)

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

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[C& I Smart String Energy Storage Warranty Service Terms](#)

2.2 Product warranty The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is ...

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[Huawei Technologies Co., Ltd. \("Huawei"\) Limited Product ...](#)

Module and Energy Storage Control Unit provide independent warranties. Capacity test



conditions: at an installation ambient temperature of $25^{\circ}\text{C} \pm 3^{\circ}\text{C}$, after charging to 100% SOC, ...

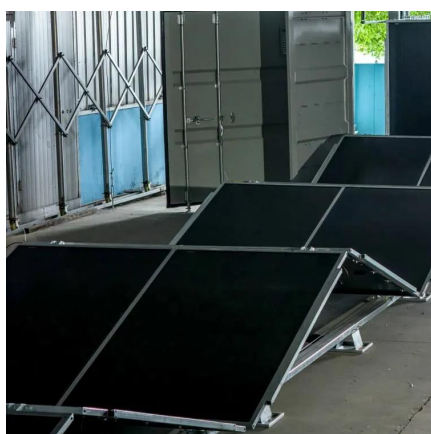
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[Energy Storage System 1MWH/2MWH Warranty and Service ...](#)

Warranty period: Huawei also provide extended warranty period, which need to be purchased by customer depending on their requests.

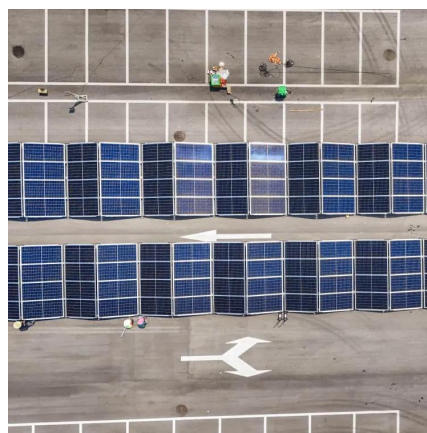
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[C& I Smart String Energy Storage Warranty Service Terms](#)

2.2 Product Warranty The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is ...

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[C& I Energy Storage 2MWh Series Warranty Service Terms](#)

Rules for starting warranty for C& I ESSs: The warranty period starts 90 days after Huawei shipment or the date when the customer applies for warranty triggering (not later than 90 days ...

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Smart PV Limited Product Warranty NC GD 2024-07

8 Installer Call-out Fee and Transportation Costs
Upon replacement and receipt by Huawei of a defective Covered Product (only applicable to Residential Inverter, Optimizer, Residential ...

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C& I Smart String Energy Storage Warranty Service Terms

Huawei provides a 10-year performance warranty for battery modules. The performance warranty standards are as follows: The warranty of energy storage system products is divided into basic ...

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C& I ESS Warranty Policy V2

Upon the expiry of the warranty period specified in the service contract, Huawei shall not provide any service or support to the related products or software, and shall be exempted from any ...

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Overview of Huawei Digital Power Warranty Services

The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage system (ESS), Data ...

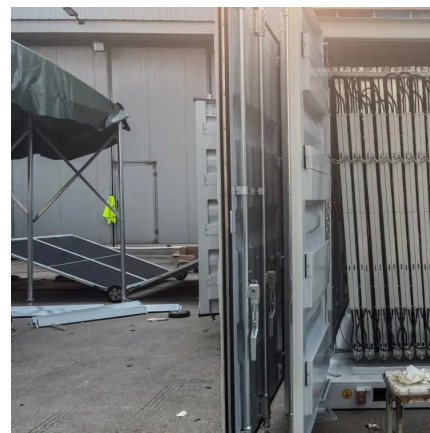
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[Huawei WEU Enterprise Product Warranty Policy V4.0](#)

Group D. Products with Limited Lifetime Warranty Period: "Limited Lifetime" means a Warranty Period as long as the original End Customer owns the Product, with a maximum of ...

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[LUNA2000 Energy Storage System Safety Information](#)

Provides safety information for Huawei's LUNA2000 Energy Storage System, including guidelines on installation, operation, and maintenance.

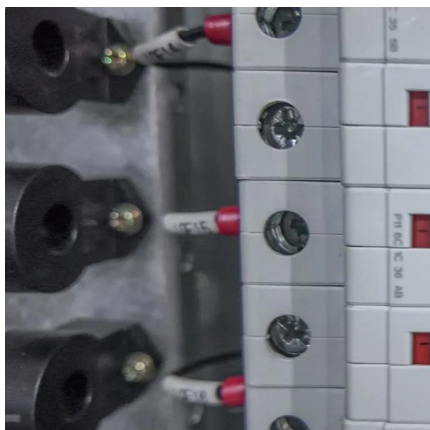
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[C& I Hybrid Cooling ESS Warranty Terms\(Oversea\)](#)

Huawei C& I Hybrid Cooling Energy Storage System (ESS for short) is applicable to commercial and industrial scenarios. It works with SACU or SmartLogger. The SmartPCS is connected to ...

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Industrial and Commercial Energy Storage Warranty Service ...

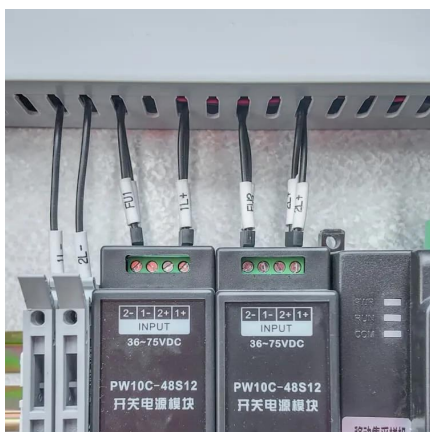
4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by default. A 5-year advanced warranty can be provided only when they are connected ...

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Enterprise Product Warranties V2.43

a) The service start date of Independent Parts is the shipment date from Huawei, and the warranty period for Independent Parts of Storage distribution products is one year, ...

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[Huawei Energy Storage Inverter Warranty](#)

How long is a Huawei replacement unit warranty? The replacement unit provided by Huawei will have a warranty period of twelve (12) months from the date when the replacement unit is ...

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[Energy Storage System Product Warranty Conditions](#)

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

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[Industrial and Commercial Storage Warranty Service Terms V2](#)

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