

# Huawei Energy Storage Equipment Warranty







#### **Overview**

Is there a warranty on any protective products for Huawei devices?

\* Please note there is no warranty on any protective products for any HUAWEI device products, such as: screen protector and cover case. \* If your device or related accessories do not appear in the above tables, please contact our customer service at 80066600. \* Some Products warranty service is provided by retail store. 1. Preface.

What is Huawei care extended warranty?

According to the information, Huawei Care Extended Warranty is a prolonged one-year warranty in addition to the standard device warranty in South Africa. During the valid period of the warranty, device defects caused by non-human factors can be fixed by Huawei Authorized Service Centers without any fees related to diagnosis, spare parts, or labor.

Does the warranty apply to any software or equipment owned by Huawei?

The Warranty applies to the Product as originally supplied. It does not apply to any software or other equipment owned by HUAWEI or third parties. Check the end-user license agreement, separate warranty/ guarantee statement(s) and/or any exclusions which are provided or intended to apply to such items.



# **Huawei Energy Storage Equipment Warranty**



# <u>C& I Smart String Energy Storage</u> <u>Warranty Service Terms</u>

The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained.

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# <u>Huawei Commerce and Industry Energy</u> <u>Storage System ...</u>

Huawei Commerce and Industry Energy Storage System Warranty Service Conditions Huawei Energy Storage System Warranty Service Conditions Warranty period: Huawei also provide



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### Smart PV Warranty Services , HUAWEI Smart PV Global

The table above provides warranty descriptions for Huawei Smart PV's products, devices, and solutions. These descriptions reflect the general warranty services.

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### <u>C& I Energy Storage 2MWh Series</u> <u>Warranty Service Terms</u>

Connect the industrial and commercial energy storage 2 MWh system to Huawei PV cloud or



purchase the five-year offline inspection service and upgrade the warranty to the advanced ...

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### <u>Huawei Digital Power's All-Scenario Grid</u> <u>Forming ...</u>

Huawei's Smart String Grid Forming ESS gleans more value from energy storage through power electronics technology, as well as ensuring grid

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# SUN2000-(2KTL-5KTL)-L1 User Manual

Ensure that the equipment is used in environments that meet its design specifications. Otherwise, the equipment may become faulty, and the resulting equipment ...

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# What Are the Advantages and Disadvantages of ...

Huawei inverters are designed to be compatible with a range of battery types, providing flexibility for users who wish to integrate energy storage into their ...



## <u>Overview of Huawei Digital Power</u> <u>Warranty Services</u>

The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage system (ESS), Data ...

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# Energy Storage System Products List , HUAWEI Smart PV Global

Energy Storage System Products List covers all Smart String ESS products, including LUNA2000, STS-6000K, JUPITER-9000K, Management System and other accessories product series.

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## Advancing into a new era of zerocarbon living with Huawei's ...

A new benchmark in the residential energy storage industry One of the key devices for realizing the vision of a zero-carbon household is the residential energy storage ...

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# <u>LUNA2000-215 Series: Smart Energy Storage ...</u>

Discover the Huawei LUNA2000-215 Series, a smart and efficient energy storage solution for your home. Enhance your solar energy system with reliable ...





### **C& I ESS Warranty Policy V2**

When the grid power is insufficient, the energy stored in the batteries is output to loads through the SmartPCS. The ESS product warranty is classified into basic warranty and advanced ...

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# Huawei Commerce and Industry Energy Storage System ...

The replacement device provided by Huawei will be functionally equivalent (feature, function, fit compatible, default software version) to the customer's defective device.

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# <u>C& I Hybrid ESS Limited Product</u> <u>Warranty 2025-02</u>

Huawei Technologies Switzerland AG (hereafter "Huawei") provides the following Limited Product Warranty to the purchaser (hereafter "Customer") for the equipment (hereafter "Covered ...







# C& I Hybrid Cooling ESS Warranty

Huawei C& I Hybrid Cooling Energy Storage System(ESS for short) are applicable to commercial and industrial scenarios. It work with SACU or SmartLogger. The SmartPCS is connected to ...

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Terms(Oversea)



### <u>Smart String Energy Storage System</u> <u>Product Warranty ...</u>

During the warranty period, Huawei guarantees that all hardware purchased shall Be replaced free of charge from defects in material, fabrication, and workmanship.

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#### **LUNA2000**

Before installing the equipment, read the user manual carefully to get familiar with product information and safety precautions. The product warranty does not cover equipment ...

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#### <u>Utility-Scale ESS Warranty Policy V2</u>

Upon the expiry of the warranty period specified in the service contract, Huawei shall not provide any service or support to the related products or software, and shall be exempted from any ...







# <u>Huawei Solar Warranty Terms &</u> Conditions

Learn about Huawei Solar's warranty terms, conditions, and coverage details. Ensure your solar products are protected and supported.

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### <u>C& I Smart String Energy Storage</u> <u>Warranty Service Terms</u>

The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained. After the ...

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# Energy Storage System 1MWH/2MWH Warranty and Service ...

The warranty period starts 90 days after Huawei's product is shipped or the date Huawei receives a service request for the product, whichever is earlier. When contract is directly signed with ...



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